

# A Benefits Counseling Guide

"When to Obtain Benefits Counseling Services"

# What are Benefits?

Benefits are government funded programs that are provided to people based on a characteristic such as disability or financial need. Examples of benefits include:

- Supplemental Security Income (SSI) and Social Security Disability Insurance (SSDI)
- Local/Public assistance benefits (e.g. Energy Assistance, Temporary Assistance for Needy Families (TANF), Aid to Needy Disabled (AND), Supplemental Nutrition Assistance Program (SNAP/food stamps)
- Housing assistance
- Health insurance (e.g. Medicaid/Medicare)
- Other assistance

# What is Benefits Counseling?

**Benefits counseling** is a service that helps individuals with disabilities and their families understand how Employment and other life decisions will impact their benefits.

**Benefits counseling provides a clear, personalized plan** to educate individuals with disabilities and their families that, in general, you will not immediately lose your cash benefits and health insurance if you work.

# Benefits counseling addresses the fears and concerns many individuals and their families have about a reduction in benefits if they start work.

Benefits counseling helps each individual understand:

- What benefits the individual receives and why
- The work incentives available when they go to work
- How earned income impacts cash benefits, public assistance, and health insurance
- Reporting requirements for each benefit and public assistance program
- How to save money and build assets for self-sufficiency (e.g. Achieving a Better Life Experience (ABLE) accounts)

# When to Seek a Qualified Benefit Counselor's Assistance?

- Prior to seeking employment/education
- While conducting a job search
- When working with a Division of Vocational Rehabilitation (DVR) Counselor
- Upon obtaining employment
- Currently working and if changes occur while working
- Transition-age students (ages 14-24)
- ANYTIME employment is being considered!!

For more information, contact the Colorado Association of People Supporting Employment First (APSE) at <u>coloradoapse@gmail.com</u>

# **Qualified Resources for Benefits Counseling:**

## Ability Connection Colorado (ACCO)

#### Work Incentives Planning and Assistance Program for Colorado (WIPA)

Credentials: Virginia Commonwealth University (VCU) Certified Work Incentive Coordinators (CWIC)

#### Individuals Served/Criteria for Service:

- Social Security Administration (SSA) disability beneficiaries (SSI/SSDI) ages 14-64
- Priority assigned to individuals served:
  - Employed, self-employed
  - Individuals preparing to achieve a work goal
  - Transition age students (ages 14-24)

#### Service/Product Provided (Individualized and Based on Above Priorities):

- Services available statewide
- Triage by phone (based on priorities listed above)
- General phone consultation
- Benefit Summary and Analysis (BS&A)
- Long term supports as needed
- Information gathering meeting
- Verification of all benefits
- Assistance to individuals with more complicated benefit scenarios (e.g. multiple benefits such as SSI, SSDI, housing, Medicaid, Supplemental Nutrition Assistance Program (SNAP/food stamps)
- Wage reporting instruction

Cost: No charge

Locations/Areas Served:

Western Slope David Nelson, 970-256-2456 dnelson@abilityconnectioncolorado.org

Southeastern/South Central Region Julie Taylor, 719-597-0068 jtaylor@abilityconnectioncolorado.org Denver Metro Region Harold Lasso, 855-228-5393 (toll free) Bi-lingual, Spanish translation available hlasso@abilityconnectioncolorado.org

Denver Metro/Northeast Region Terry McGarry, 303-226-5537 tmcgarry@abilityconnectioncolorado.org

## Community Partner Work Incentive Coordinator (CPWIC) Service Providers

Credentials: VCU trained Community Partner Work Incentive Coordinators (CPWIC)

Individuals Served/Criteria for Service - Varies with each vendor, but generally:

- Ages 14-65 no priority levels assigned
- Beneficiaries of local public assistance only (do not have to be receiving SSI/SSDI)
- Individuals who are not yet working but are considering returning to work
- Social Security Administration (SSA) disability beneficiaries (SSI/SSDI) ages 14-64

#### **Service/Product Provided** - Varies per vendor, but generally:

- Information gathering meeting with beneficiary, family, and/or employment team
- Verification of all benefits (housing, SSI/SSDI, local benefits)
- Benefits Summary and Analysis (BS&A)
- Work Incentive Plan with timeline and action steps
- Assistance to individuals with more complicated benefit scenarios (multiple benefits such as SSI, SSDI, housing, Medicaid, TANF, food stamps, etc.)
- Ongoing relationship with beneficiary established with individualized approach
- Long term supports
- Wage reporting instructions

#### Sources for Payment:

• Division of Vocational Rehabilitation (Only for eligible DVR clients); third parties (e.g. Medicaid Waiver, Employers); self-pay

#### **Community Partner Work Incentive Coordinators Available:**

- Bayaud Enterprises
- Center for People with Disabilities (CPWD)
- Center for Independence
- Easterseals Colorado
- Laradon

# <u>Community Partner Work Incentive Coordinator (CPWIC) Service Providers – DVR Vendor</u> <u>List</u>

## **Bayaud Enterprises**

Denver Metro Region Lauren Patti 303-830-6885 ext. 237 Lauren.patti@bayaudenterprises.org

# **Center for People with Disabilities (CPWD)**

### North Denver Metro / Boulder County / Fort Collins Region / Statewide Video / Teleconference

American Sign Language (non-certified) available

Janelle Barto 303-790-1390 ext. 206 720-459-5341 video janelle@cpwd.org Jan Dabroski 303-790-1390 ext. 204 jand@cpwd.org

## **Center for Independence**

Grand Junction / Western Slope Tracy Morton 970-241-0315 ext. 14 tmorton@cfigj.org

## **Easterseals Colorado**

Denver Metro / Statewide Video / Teleconference Pablo Sandoval 720-749-8399 1-510-338-9438 video psandoval@eastersealscolorado.org Weld / Larimer / North Boulder Counties Luke Bainer 720-989-7540 Ibainer@eastersealscolorado.org

## <u>Laradon</u>

#### Denver Metro / North Denver / Statewide Teleconference

Ann Austin 720-974-6823 <u>Ann.austin@laradon.org</u> Daniel Rieber 303-981-1917 Daniel.rieber@laradon.org